



PriorityWaste[®]

Your waste is our priority

ISO 9001:2015 – QUALITY POLICY

Priority Waste Limited is committed to providing a proactive, customer-focused service experience. Our in-house developed customer portal provides clients with secure access to documentation, order confirmations, order history, transfer notes, and PDF records, ensuring transparency and efficiency throughout the process.

We aim to deliver the highest standards of quality and customer care through rapid response times, effective communication, and continuous improvement across all aspects of our operations.

Our objectives are to achieve and maintain exceptional customer service by focusing on:

- The effective application of technology
- Accurate management reporting and provision of all required legal documentation
- Fast turnaround and delivery times
- Consistent, professional, and courteous customer care

Priority Waste Limited is committed to continual improvement of its quality management systems by monitoring, measuring, and refining processes where required. We also ensure full compliance with all relevant legislation and standards that govern our activities.

Gary Cronnolley
Managing Director