



## **PRIORITY WASTE LIMITED INCORPORATING PRIORITY WASTE AND HAZ-STOP**

### **ISO9001 – SCOPE**

**The Scope for Total waste management including WEEE waste disposal and hazardous waste disposal – The collection and brokerage of all waste services.**

### **ISO 9001 – QUALITY POLICY**

**Priority Waste Limited** is committed to offer customers a pro-active, customer services-focused experience, offered through the provision of an on-site portal (an in-house developed system) which provides customers with access to documentation, order confirmations, order history, transfer notes, pdf's, etc.

Our policy is to offer a fast turnaround time alongside best customer service and customer care via telephone calls and emails. We have a pro-active approach to customer management.

It is **Priority Waste Limited's** policy to continually improve our quality where required by monitoring, measuring and improving our customer services procedural systems.

In summary, we intend to achieve the best customer services via the following:-

- Application of technology
- Management reports and provision of legal documentation
- Fast Delivery times
- Excellent customer care

Furthermore, it is **Priority Waste Limited's** policy to commit to abide by and keep up to date with all legislation surrounding any and all aspects of the business.

Signed

Gary Cronnolley

Managing Director